



COMMUNITY ADVISORY

December 20, 2021

QuadReal has been informed that there has been one (1) confirmed case of Coronavirus (COVID-19) at Cloverdale Mall.

The individual is an employee of Hallmark and has not been to Cloverdale since December 20th, 2021.

We are following the direction of Public Health authorities and are implementing virus protection protocol.

Overview of action

- Toronto Public Health has been notified
- An external disinfection team has been mobilized to disinfect the common areas including hallways, washrooms, and all touch points.

Minimizing risk to others

The effected individual is not currently working in the building and will not return until they are confirmed to be well. In the meantime, Cloverdale continues to follow the guidelines as per the new lockdown measures and remains open for all essential and food service tenants only.

We encourage tenants to monitor the health of their employees carefully, recommending they stay at home and seek medical advice if they feel unwell. And of course, we continue to encourage everyone to reduce the risk of transmission by washing/sanitizing hands frequently and thoroughly, as well as taking other advisable precautionary measures.

We sincerely appreciate the co-operation of the organization that brought this situation to our attention so we could advise others. If you have questions, please contact Toronto Public Health at 416-338-7600 or via email at publichealth@toronto.ca.