



# COMMUNITY ADVISORY

**April 10, 2021**

QuadReal has been informed that there has been one (1) confirmed case of Coronavirus (COVID-19) at Cloverdale Mall.

The individual is an employee of our Management staff at the Guest Service Desk and has not been to Cloverdale since April 5<sup>th</sup>, 2021.

We are following the direction of Public Health authorities and are implementing our virus protocol.

## **Overview of action**

- We immediately contacted Toronto Public Health
- An external disinfection team has been mobilized to disinfect the common areas, washrooms, and all touch points.

## **Minimizing risk to others**

The sick individual is not currently working in the building and will not return until they are confirmed to be well. In the meantime, the building remains open and continues to operate as normal.

We encourage tenants to monitor the health of their employees carefully, recommending they stay at home and seek medical advice if they feel unwell. And of course, we continue to encourage everyone to reduce the risk of transmission by washing/sanitizing hands frequently and thoroughly, as well as taking other advisable precautionary measures.

We sincerely appreciate the co-operation of the organization that brought this situation to our attention so we could advise others. If you have questions, please contact Toronto Public Health at 416-338-7600 or via email at [publichealth@toronto.ca](mailto:publichealth@toronto.ca)